PRIVACY STATEMENT LOUWERSHANIQUE B.V.

Louwers Hanique B.V., with its registered office at Energieweg 3a, 5527 AH, Hapert, The Netherlands, is responsible for the processing of personal data as described in this privacy statement.

Contact details:

www.LouwersHanique.com Energieweg 3a, 5527 AH Hapert T +31497339696

Personal data processed by us

LouwersHanique B.V. processes your personal data due to the fact that you use our website/services and/or because you provide us with this data. Below is a summary of the personal data that we process:

- First and last name
- Telephone number
- Email address

Exceptional and/or sensitive personal data processed by us

Our website and/or service does not have the intention to collect data of website visitors younger than 16 years of age without permission from the parents or guardians. However, we cannot check whether a visitor is above the age of 16 or not. We therefore advise parents to stay involved with the online activities of their children, in order to prevent the collection of data pertaining to children without parental consent. If you are convinced that we have collected personal data pertaining to a minor without this consent, please contact us via info@LouwersHanique.com so that we can delete this information.

Objectives and legal grounds for processing

LouwersHanique B.V. processes personal data for the following purposes:

- To call you or send an email if this is necessary for the performance of our services;
- To inform you about changes to our services and products.

Automated decision-making

LouwersHanique B.V. does not take decisions about matters that may have (far-reaching) personal consequences on the basis of automated processing. This concerns decisions made by computer programmes or computer systems without any personal intervention (by an employee of LouwersHanique B.V., for example).

Retention period

LouwersHanique B.V. will not retain your personal data for longer than is strictly necessary for the realisation of the purposes for which your data are collected. We apply the maximum statutory retention periods.

Sharing personal data with third parties

Louwers Hanique B.V. shares data with third parties only if and insofar as this is necessary for the performance of our agreement with you or to comply with a legal obligation.

Cookies or similar techniques

LouwersHanique B.V. uses only technical and functional cookies, as well as analytical cookies that do not violate your privacy. A cookie is a small text file that is stored in your computer, tablet or smartphone upon your first visit to this website. The cookies we use are necessary for the technical functioning

of the website and also for your user convenience. They ensure that the website functions properly and remember your preferred settings, for example. They also enable us to optimise our website. You can disable cookies by amending the settings of your internet browser so that cookies are no longer stored. You can also delete all information previously stored via your browser settings.

Viewing, editing and deleting data

You are entitled to view, correct or delete your personal data. You are further entitled to withdraw your permission

for data processing or lodge an objection to the processing of your personal data by LouwersHanique B.V.

You also have the right to data portability. This means that you can submit a request to us to send to you, or to another organisation named by you,

a computer file containing your personal data that we have in our possession. You can send a request for the viewing, correction, deletion or transfer of your personal data, a request for the withdrawal of your permission

or an objection to the processing of your personal data to <u>info@LouwersHanique.com</u>. We will respond to your request as quickly as possible, but in any case within four weeks.

LouwersHanique B.V. should further point out that you have the opportunity to file a complaint with the national regulatory body, the Dutch Data Protection Authority, via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

Security

LouwersHanique B.V. takes the protection of your data very seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, undesirable publication and unauthorised modification. If you are under the impression that your data are not properly protected or if there are any signs of misuse, please contact our customer service or send an email to info@LouwersHanique.com.